



HARRY ANTHONY

HAIR

Booking Policy

There are numerous ways you can book an appointment with Harry Anthony Hair We accept telephone calls during business hours Tuesday 09:00 - 18:30 Wednesday Thursday Friday Saturday 09:00 - 20:00 09:00 - 17:30 09:00 - 18:30 09:00 - 17:30 Our telephone system answering machine automatically switches on when we are closed, if you feel your phone call is urgent please leave a voice mail this will go straight through to the owners and they will call you back, if once receiving the voicemail the owner doesn't deem the phone call to be urgent you will be contacted back once the shop reopens.

We accept social media messages through: Instagram, Facebook and Twitter (again during opening hours,) if you get a automated message back saying we are closed we will answer your message upon our return. Harry Anthony Hair also have numerous ways you can book online, go to our website www.harryanthonyhair.co.uk and click on online booking here you can book online or download our App for Android and Apple, you can also book online though my local salon <https://mylocalsalon.co.uk/harryanthony> . Skin Tests Skin test last for 6 months only so if you're not a regular client to the salon you will need to get a skin test before we accept a colour booking. All new clients need to go through a free consultation process, please do not book online if you think that your skin test has expired or you're a new client trying to book in. We do encourage you however to book in for a free consultation by calling the salon.

Terms and Conditions of making a booking

When making a booking at Harry Anthony Hair we use a text and email confirmation service, Clients who don't have a mobile or access to an email we will call you on your landline number to confirm each appointment. This happens the day before your appointment the text and email is sent at around 12pm, phone calls can be expected anytime in the afternoon. All messages and emails are sent out automatically. The salon doesn't take responsibility if you fail to attend an appointment due to not receiving the text or email it is still the clients reasonability to cancel your appointment.

It is the client's reasonability to keep their record card regarding contact details up to date.

When is a deposit needed.

Deposits are already taken through our online booking system, if you call or message the salon you may have to pay a deposit over the phone, alternatively the receptionist may send you a secured link to store your card details, if you do not show for your appointment or cancel late your card will be charged a cancellation fee please read the cancellation policy. All deposits are non-refundable.

We reserve the right to change the above terms and conditions at any time upon notice.