



HARRY ANTHONY

HAIR

Cancellation Policy

HOW TO CANCEL If you need to cancel, as you are allowed to cancel up till midnight the day before your appointment without being charged, please call the salon 0151 226 4422. if we are closed leave a voicemail. **DO NOT TEXT US BACK THE MAILBOX IS NOT MONITORED.** If you fail to attend or do not give the required notice you will be charged a cancellation fee the fee is 50% of the total appointment value. If you cancel before midnight no charge will be applied as this will give us an opportunity to backfill your appointment.

Online bookings including bookings through the APP require a deposit £7.50 for children cut or men's cut and style, £15 for a Blow Dry or Cut and Finish or Hair Up and £30 for Colour applications, if you fail to show for your appointment or give enough notice the deposit will be forfeited and used to cover costs incurred by us in maintaining availability of our employees. If you cancel an appointment more than 24 hours prior to the appointment date and time, then the whole or part of the deposit will transfer onto your account to be used on a later date. We reserve the right to change the above terms and conditions at any time upon notice.